Regarding the Video Relay Service "Interoperability" issue: I have used and have several friends and associates that use VRS. All of us understand that we already have a choice when it comes to which service we wish to use. The issue of interoperability doesn't seem to be very different than what any one in the public faces when having to choose a cellular phone service. If Verizon gives me a good deal on a phone it's only because they want me to use their minutes. Verizon wouldn't want me to come in and get a free phone from them, but then refuse to use thier minutes and only sign up with Sprint or some other service. If I want Sprint or Verizon or whichever phone service because of issues of quality and service I would have to use thier products.